



CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and Other Purposes

I, **JOSEPH ROLAND O. MEJIA**, Filipino, of legal age, **Medical Center Chief II** of the **Region 1 Medical Center**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1.) The Region 1 Medical Center has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process
 - v. Document/s to be presented by the applicant or requesting party, if necessary;
 - vi. Amount of fees, if necessary
 - c. Procedure for filing complaints
- 2.) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3.) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible area of the website, or as a link under the Transparency Seal.
- 4.) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this **23rd of July, 2021** in Dagupan City, Pangasinan, Philippines.

JOSEPH ROLAND O. MEJIA, MD, FFSMS, MBAH, MPA, DHSM, DCDM, CESE
Medical Center Chief II
 Region 1 Medical Center

SUBSCRIBED AND SWORN to before me this **23rd of July, 2021** in *Dagupan City, Pangasinan, Philippines*, with affiant exhibiting to me his **PRC License** bearing the **No. 0064582** issued on **February 10, 1988** at **PRC Manila, Philippines**.

ATTY. ALBINO V. GONZALES
 NOTARY PUBLIC
 EXTENDED UNTIL **DEC 31, 2021**
 (SCBN No. 3795 DATED DEC 01, 2020)
 SNC NP 05-2019 DABUPAN
 IBP LIFE NO. 04143 ROLL NO. 29604
 A.B. FERNANDEZ AVE. DABUPAN CITY
 PTR NO. 1295527 DABUPAN CITY 11041

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